



Warm Nights Shelter



Serving our neighbors every hour of every day since 1970

What is Warm Nights?

Our Warm Nights Hypothermia Shelter remains the only overnight Shelter Program in the greater Metro DC region offering shelter and support to individuals and families with children. Our program is unique in the fact that we provide on-site, fully trained staff from the moment a guest walks through your door, until the moment they walk out. CCSI is here to make sure that your Warm Nights experience is as rewarding for your congregation as it is to our guests.

According to the Council of Governments 2016 Point in Time Survey, there are approximately 544 homeless individuals in Prince George's County on any given night. This number does not include those who are currently sheltered, those staying temporarily with friends or family or those uncounted. According to studies, the Point in Time survey provides roughly a 50% accurate count, making the homeless population closer to 1,100 nightly including many who are living in campsites. Community Crisis Services has identified-through monthly outreach-approximately 25 different campsites. These individuals and families with children are subject to extreme weather, limited resources and lack of basic necessities.

The Warm Nights Shelter Program is able to offer these families and individuals the opportunity to begin the often long road towards the potential for housing stabilization. Each guest receives three nutritious meals provided by the church volunteers. Guests have access to showers, laundry service, transportation to and from the shelter, referrals to social service programs, rehabilitation programs and other services as needed or requested. According to NCES (National Center for Educational Statistics) the average class of 30 students contains 13 children living in poverty. Lack of food, clothing and shelter leads to poor school attendance, low grades, malnutrition and increased medical issues. According to the American Psychological Association, schooling for homeless children is often interrupted or delayed with homeless children twice as likely to have a learning disability, repeat a grade or be suspended from school. Your congregation's willingness to host the program for one week or more will provide a potentially life-saving need to someone in crisis.



Ready for our guests! Our staff and church volunteers make sure the incoming guests are as comfortable as possible by setting up the cots and tables for dinner.



Frequently Asked Questions

What support will my organization have as a participant in this program? Paid CCSI staff or volunteers are provided for the entire 12-hour period. (7pm - 7am) Staff includes the Shelter Director, Director's Asst., Shelter Monitors, Case Manager and Van Drivers. Staff will register guests, coordinate services, and handle emergencies that may arise. Case manager provides intensive case management including linkage to and drop off sites for medical and mental health providers. Van drivers provide guest transportation from designated pick up locations.

We want to host, but believe our membership is too small, what can we do? Provide your facility for use of shelter purpose only. You may also ask other churches to join with you to assist with meals and/or other services.

Will training be provided to teach us about the Hypothermia Program operation? Yes. CCSI will provide a training session covering all the information you need to have a successful week. (Activities, special guest, etc.)

If we participate, what would be our responsibilities? You should be prepared to shelter 25-35 people overnight for one week. You would need to designate a coordinator – a point of contact to make sure the week goes smoothly. Overnight church volunteers are welcome but not necessary.

How much space is needed? Space is needed for at least 30-35 cots, which are provided by CCSI along with a blanket, towel, washcloth, sheets, pillows/pillowcases and toiletries. Churches use their fellowship halls, youth facilities, sanctuaries and other areas to host the guests.

What about food, showers and laundry? As a host church, you are asked to provide your guests with a hot meal for the evening, breakfast and bag lunch. (breakfast can range from a full course meal to continental) CCSI provides transportation to laundry facilities and showers if needed. Many of our churches do have showers on-site.

Please note that shelter guests are not required to participate in any religious practices, services or other on-site activities. All guest participation is voluntary and optional.

You and your church are in control of your Program! Your church is your home and we want to make sure that your congregation and staff are as comfortable and familiar with the program as possible. We're happy to answer any additional questions or concerns you may have!

Current Faith-Based Partners

*St. John Evangelical Lutheran
Our Savior Lutheran
Brookins Faith AME Temple
St. Mark AME
Temple Hills Church of God
Bowie Church of Christ
St. George Episcopal
White Hall Baptist/El Bethel
All Saints Lutheran
Carolina Missionary Baptist
Turner Memorial AME
Grace Presbyterian
University Park Church of Christ
Mt. Calvary Catholic
Greater Mount Nebo AME
Grace Lutheran
St. Matthew's UMC
Antioch Baptist
Reid Temple
First Baptist Church of Glenarden
Bell's United Methodist
Ascension Catholic
Ebenezer AME
Christian Life Center
Sword of the Spirit Ministries*

*Antioch Baptist
First Baptist of Camp Springs
Trinity Lutheran
St. Andrew's Episcopal
St. Pius X
Union Bethel AME
Sacred Heart Roman Catholic
St. Andrew's Episcopal
St. Ambrose Catholic
University Christian
Village Baptist
St. Paul UMC
University Baptist
Holy Trinity Episcopal
Paint Branch Unitarian
Mt. Calvary Missionary Baptist
Hyattsville Mennonite
All Saints Lutheran
Christian Community Presbyterian
Holy Family Catholic
Oxon Hill UMC
The Sanctuary at Kingdom Square
Christian Community Presbyterian
St. Barnabas Episcopal
Unity Ministry*

Ready to Serve! Volunteers get ready for the evening meal





Former Warm Nights guest Celia Gill and family in front of their new home!

CCSI was able to help the Gill family with securing permanent housing by providing security deposit and first month's rent.

We wish the Gill family much success and happiness in this next chapter of their lives!

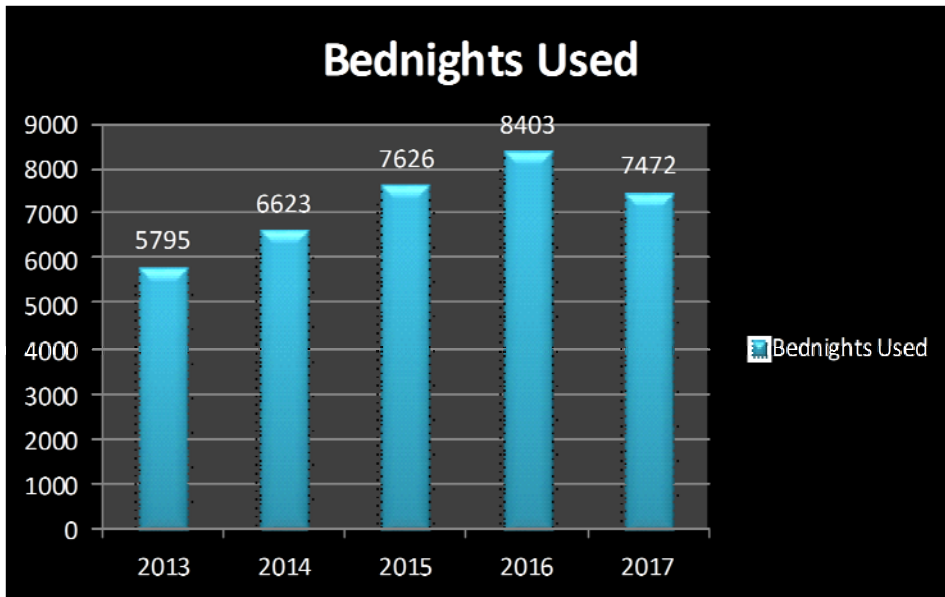
"It has been one month since me and my son left Warm Nights and I can't thank you enough! Your program was a BLESSING to us! We are doing well in our new home and again, thank you for your support!" Tyrita and AJ Corbelt

Each and every day our shelter guests are provided three meals including a bagged lunch to make sure they don't go hungry!



Some of the many Community Crisis Services Inc., Warm Nights/Bridges of Hope Shelter Supporters!

**Prince George's County Government
Office of the County Executive
Prince George's County Council
M-NCPPC Department of Parks and Recreation
Town of Riverdale Park
Cities of Bowie and Hyattsville
United Way of Central Maryland
CAS Cares
Gingles LLC
D.F. Smith Masonry Contractors
Geppetto Catering
ZIPS Cleaners College Park
Charity Logic, "I-Carol"
TJX Foundation
Train Printing
Town Center Market
Community Foundation for the National Capital Region
Larry T. Weiss Co. Inc.
Patrick Cumba LLC
Wolf Pack Theatre Company
Duda Photography
Mullen, Sondberg, Wimbish & Stone
Big Lots! Foundation
Mental Health Association of Maryland
St. John's Episcopal Church
First Baptist Church of Hyattsville
St. Andrew's Episcopal Church
Hyattsville Mennonite Church
Paint Branch Unitarian Church
The Christian Life Center
Microsoft
Eileen Fisher
University of Maryland—Public Leadership Scholars Program
Nora Roberts Foundation
Philip L Graham Foundation
Community Forklift**

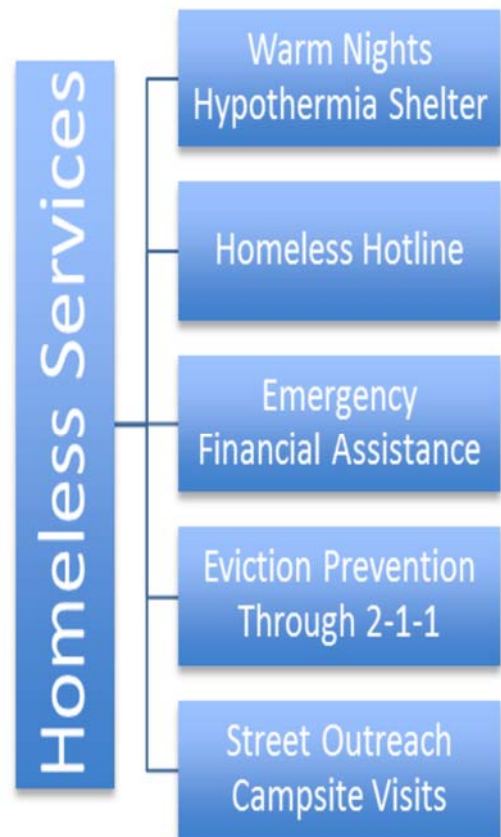


WARM NIGHTS

This year we are thrilled to announce that we are moving the shelter from seasonal to year-round!. With huge thanks to the Prince George’s County Department of Social Services and the Prince George’s County Council.

Bednights were reduced in FY 17 as we worked more efficiently to move folks to next steps and we had a much milder winter than the year before. We look to help households identify next steps and get on their journey to housing stability quickly.

- ◆ 107 households remain stably housed through emergency financial assistance
- ◆ Answered nearly 30,000 calls for shelter placement and homeless services information and support
- ◆ Referred 825 households (1513 persons including 674 children) to Prince George’s County Shelters
- ◆ Helped 49 out of 53 families who resided at Warm Nights move to housing or longer-term shelter
- ◆ Provided shelter for 316 individuals including 53 families with children
- ◆ Provided case management to 4 households in transitional housing.



Crises come in many forms. Counselors at CCSI are trained to handle all kinds of crisis calls be they financial, situational or emotional. CCSI strives to use Best Practices in all that we do. We maintain accreditation through the American Association of Suicidology (since 1985) and CONTACT USA (since 2013) as a Crisis Center. We maintain the Seal of Excellence Certification from the Maryland Association of Nonprofit Organizations (since 2004). We strive everyday to ensure service provision is amazing for all the folks who need our services!



- Provided compassionate support and intervention when needed to over 41,915 calls on three suicide hotlines
- Facilitated problem solving and offered support to over 24,250 calls on our crisis lines
- Offered thorough, timely attention and screening of child/adult protective calls through our Prince George’s County Child/ Adult Protective Services Screening Unit
- Offered a safe and supportive connection to over 7,800 callers on the Trevor Helpline
- As part of the Maryland Crisis Hotline Network, CCSI helped provide over 400 hours of online emotional support through crisis chat services.

40% of unaccompanied homeless youth between the ages of 14 and 24 identify as GLTBQ.

1 in 3 homeless youth will be sexually trafficked or lured into prostitution within 48 hours of leaving home.

You can help

A CHRISTMAS CAROL

December 8-17
First Baptist Church of Hyattsville

Proceeds will be donated to homeless services in Prince George’s County.

Call 301-864-7095 Ext. 432 or email bill@ccsimd.org for more information.

A joint production of Wolf Pack Theatre Company, Community Crisis Services Inc. and First Baptist Church of Hyattsville.



CCSI partnered with Wolf Pack Theatre Company and First Baptist Church of Hyattsville to produce a modern version of “A Christmas Carol” benefitting the Warm Nights Shelter



Community Crisis Services, Inc., which began as the Prince George’s County Suicide Hotline, has been providing services to those in need since May of 1970 24 hours a day, every day.



Council Chair Dannielle Glaros presenting a Proclamation to CCSI Board Vice President Cecelia Melvin-Scott and Executive Director Tim Jansen for the Warm Nights Shelter.

Board Officers

*President, Cathy Kyle
Vice President: Cecelia Melvin-Scott
Treasurer: Henry Bishop
Secretary: Ginny Lee*

Board Members

*David North
Douglas Holland
Ronald Harris
Kimberly Adams
Ravin Tatman*

*Sahmra Stevenson-Smith
Nydia Ocasio
Norberto Martinez
Patrick Cumba*

Our Mission:

Community Crisis Services Inc. provides around the clock, non-judgmental suicide prevention and crisis intervention through outreach and 24-hour hotline services.

CCSI STAFF

Executive Director:

Tim Jansen

Deputy Director:

Melanie Arroyo

Homeless Services Coordinator:

Kisha Neloms

Development Director

William Leary

Call Center Director:

Nathan Dimes

Assistant Call Center Director:

Jamie Brill

Director of Client Services:

Don Phillips

Warm Nights Shelter Director:

Deidre McCalaster

Assistant Shelter Director:

Cheryl George

Warm Nights Staff:

Christopher Allen, Chester Bigelow, Juana Ayala, Devorah Brown-Hawkins, Harry Herrera, Sarah Jones, Steven Jefferson, Rashawn McCalaster, Latoya Singleton, Andre Stanley, Malika Watkins, Wesley White, Monique White, Charlene Chigbue, Brandon Bailey, Jesse Segears, Karen Scott, Gloria Foxx, Edward Kevin Baumgartner



Continuing to meet the needs of those in crisis, those who are homeless, and those who need information and referral for health and human services organizations.

**Homeless Hotline
1-888-731-0999**

**Suicide Prevention Hotline
301-864-7130 or 1-800-273-TALK**

**Maryland Crisis Hotline
1-800-422-0009**

**Maryland 2-1-1
Dial 2-1-1 or 301-864-7161**

If you are interested in providing financial support please contact our Development Director William Leary at 301-864-7095 ext 432. or bill@ccsimd.org.

If you are interested in volunteering on the hotline please contact our Call Center Director Nathan Dimes at 301-864-7095 ext 426 or nated@ccsimd.org.

If you are interested in volunteering at the Warm Nights Shelter contact our Shelter Director Deidre McCalaster at 301-864-7095 ext 429 or deidrem@ccsimd.org.